*Digital Post*

Go on **lifein**
denmark.dk

## Digital Post for everyone

Digital Post is your online mailbox for digital post from the public authorities.

From 1 November 2014, all citizens who have a CPR number and are over 15 years of age must be registered for Digital Post.

However, you are welcome to register from today if you wish.

Once registered, you can receive letters from the public authorities in your digital mailbox.

**!**

You can register for Digital Post at **www.borger.dk** or at **www.e-boks.dk** (also in English).

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**!**

### Need help?

- **www.lifeindenmark.dk** – about coming to and living in Denmark.

- **www.nemid.nu/dk-en/** – information about NemID in English.

- **www.borger.dk/digitalpost** or **www.e-boks.dk/help**– help with Digital Post.

- Your local citizen service centre (Borgerservice) or a library in your municipality – here you can find help to use the digital solutions at lifeindenmark.dk

### Possibility for exemption

If you are unable to use a digital self-service solution, you may be exempted. This is possible, for example, if you have language difficulties or a disability.

If you wish to be exempted from Digital Post, you must contact the citizen service centre (Borgerservice) or the authority responsible for the self-service solution, who will assess your request for exemption.

You can apply for an exemption at the citizen service centre (Borgerservice) from mid-2014.

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## NEMID - YOUR DIGITAL KEY

# Your contact with the public authorities starts on the Internet

KØREKORT

DANMARK

NEM ID

Go on **lifein**
denmark.dk

## Meet the public authorities on the Internet

In Denmark, your contact with the public authorities starts on the Internet.

In a large number of areas, you are obliged to use digital self-service.

This applies, for example, when you:
- Change your address
- Apply for childcare
- See your tax
- Choose a doctor
- Leave Denmark

## You must have NemID

You must log on with NemID when using one of the many digital self-service solutions or Digital Post.

NemID is Denmark's common logon solution for public self-service, online banking, etc.

NemID consists of:
- a User ID
- a Password
- a code card with codes (one-time codes).

The code card is a small laminated card, the size of a credit card, carrying printed codes (one-time codes).

For information about NemID in English, go on www.nemid.nu.

## How to obtain NemID

You can obtain NemID through personal appearance at a citizen service centre (Borgerservice).

You must bring valid ID (e.g. passport) as well as documentation of your CPR number.

If you make an online banking agreement with your bank, you can obtain NemID via the bank. For more information, please contact your bank.

## Who can obtain NemID?

You can obtain NemID when:
- You have a Danish CPR number
- You have reached the age of 15
- You are able to meet the ID requirements.

All nationalities can obtain NemID.

> **!** When you log on, you enter first your User ID and your Password, and then a code from your code card.